

Ref. No: JKGB/DAC/2023-3934

Date: 22.09.2023

CORRIGENDUM I

This is for information of all the bidders that following amendments have been made in tender document (JKGB/DAC/QR/2023-3720 dated 15-09-2023) for selection of bidders for the “Procurement of QR Based Sound Boxes through external account aggregator”. The bidders are advised to take into account the following amendments before submission of their bids against this tender.

Page No.	Heading	Initial Clause	Revised Clause
3	TENDER DETAILS	Last Date for Submission of Bid Documents 30-09-2023 (Saturday) 14:00 Hours	Last Date for Submission of Bid Documents 10-10-2023 (Tuesday) 14:00 Hours
3	TENDER DETAILS	Date & Time of Opening of Technical Offer 30-09-2023 (Saturday) 15:00 Hours	Date & Time of Opening of Technical Offer 10-10-2023 (Tuesday) 15:00 Hours
6	Eligibility Criteria	The bidder should have a net profit in last 2 financial years to apply for the Bidding process.	The bidder should have a positive net worth in last 2 financial years to apply for the Bidding process.
6	ELIGIBILITY CRITERIA	Vendor (Bidder) should have repairing / service centre's having adequate number of trained personnel covering entire J&K.	Vendor (Bidder) should have repairing / service centre's having adequate number of trained personnel covering entire J&K. In case bidder has not the required facility available, bidder has to submit a confirmation certificate that the service centre will be set up within 2 weeks of PO issuance
11 & 40	SCOPE OF WORK	The sound box devices should be able to announce the payment success along with amount details with customized message (shared by Bank) in English and Hindi.	The sound box devices should be Wireless & be able to announce the payment success along with amount details with customized message (shared by Bank) in English and Hindi. There should be view facility of the amount received and last few transactions with timestamp. Network connectivity should be sim based with good coverage in the state. Battery should have Minimum 24 hrs Backup life using Mobile or high speed USB Charger.

17	Payment Schedule	The payment for the invoice received along with all stipulated supporting documents shall be done within 6 weeks of the bill receipt date.	The payment for the invoice received along with all stipulated supporting documents shall be done within 30 days of the bill receipt date.
17	OUTCOME AND PERFORMANCE STANDARDS	The Bank may choose to carry out a technical inspection / audit and performance evaluation of products offered by the short listed Vendors. The Vendor would permit the Bank or any person / persons appointed by the Bank to observe the technical and performance evaluation/ benchmarks carried out by the Vendor. Any expenses (performing the benchmark, travel, stay, etc.) incurred for the same would be borne by the Vendor and under no circumstances the same would be reimbursed to the Vendors by the Bank.	The Bank may choose to carry out a technical inspection / audit and performance evaluation of products offered by the L1 Bidder. The Vendor would permit the Bank or any person / persons appointed by the Bank to observe the technical and performance evaluation/ benchmarks carried out by the Vendor.
49	Service Management: Device Installation/De-Installation/Repair Resolution	New Installation For Metro/Urban/Semi-Urban centers : R+1 working day For Rural Areas: R +2 working days	New Installation For Metro/Urban/Semi-Urban centers : 5 working day
11 & 40	SCOPE OF WORK	New addition	All the data should reside in India as per RBI storage policy
11 & 40	SCOPE OF WORK	New addition	Any amount that gets blocked or held due to any reason must be settled within 24 hours from the date of the transaction.

Sd/-

**General Manager,
J&K Grameen Bank**